



Business / Requirement Engineer (m/w/d) - Teilzeit

To join our expanding team, we are looking for a **Business / Requirement Engineer (m/f/d)** in Part-time employee at our Klagenfurt location in Austria.

As a configuration specialist, you will be participating in customer-facing projects to understand the customers business demands (use cases) and to map/gap them to our standard use cases and system configuration approach.

You will consult the dedicated Project Manager how to setup our customer's test and production environments with the aim to design sustainable solutions for the customer, without endangering our product standards.

You are also in charge of identifying and formulating improvement requests regarding our existing product and standard configuration approach arising from your activities. As a part of a dynamic team, you will do this in alignment with the Product Manager and the Development Teams.

As a Configuration Specialist, you will document and spread the knowledge of our standard configuration to our internal and external customers also by maintaining the relevant section of our knowledge sharing and e-learning platforms.

Your tasks

- Support project managers and customers during initial project phases
- Stakeholder management (internal / external), understand, address, and manage the needs and expectations

- End-user training of configuration methods and standards (group internal as well as external towards customers)
- Translate customer use cases into
 - technical implementation concepts (flowcharts, written descriptions, configuration examples, customer Q&A meetings)
 - new requirements / improvements to ensure a sustainable product configuration
- Ensure an up-to-date and understandable documentation (Jira, Confluence, e-learning platform, MS Office stack)

Your profile

- Bachelor/Master's degree in computer science or digital business of advantage
- Experience in customer care/consulting
- Familiar with IT/Development tools like Jira, Confluence, Git and office applications
- Solution orient and logical thinking
- Self-organized and motivated working approach with the love to details
- Interest in new technologies
- Languageskills: English – B2; German – B2; French – B1 of advantage

Your benefits

- Flexible working hours
- Meal vouchers (4 EUR per day)
- Home office (2 days per week)
- Flat hierarchies with a high degree of creative freedom
- Promotion of your career through further training opportunities
- Parking spaces, also with e-charging station
- E-pool car for private use subject to availability
- Corporate benefits
- Free fruit and coffee
- Team room with table football
- Employee events

For this position, the collective agreement minimum salary of the IT KV classification ST1 entry level (€ 3.175,-- gross p.m. - 38,5 hours per week) is envisaged. A higher salary is possible depending on professional experience and level of training.

About DESIGNA Digital Solutions

We have been developing applications with a focus on e-commerce for more than 20 years. Our solutions for parking garages and parking areas process millions of transactions worldwide and control complex processes - from airports in Miami to shopping centers in Australia. DESIGNA Digital Solutions opens up innovative opportunities through successful and modern software development, where mobile and cloud applications play a key role.

Here in Klagenfurt, we want to celebrate our successes together with you and continue to improve our products used worldwide on a daily basis.

Together with DESIGNA Verkehrsleittechnik GmbH in Kiel, Germany, we are one of the innovators and leading international providers of parking management systems. As an international technology leader, we are actively shaping the transformation based on digital solutions in industries such as airports, hospitals, shopping centers and cities.

Contact

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Jetzt bewerben

