



Integration and Interface Specialist (m/f/d)

To join our expanding team, we are looking for a **Integration and Interface Specialist (m/f/d)** in Part-time employee at our Klagenfurt location in Austria.

As an integration and interface specialist, you will be participating in customer facing projects to understand the customers business demands (use cases) and to map/gap them to our standard use cases and integration approach.

Your aim is to design profound solutions of the customer integration without endangering our product standards.

You will also be in charge to identify and formulate improvements of our existing services/methods to excel our headless approach. As a part of a dynamic team, you will do this in alignment with the Product Manager and the Development Teams.

As an integration and interface specialist, you will also document and spread the knowledge of our standard integration way and service/method details. The expienced information will be archived in our company internal knowledge base (eCademy). Your job also includes the training and coaching of internal (group-wide) and external customers (world-wide).

Your tasks

- Support project managers and customers during API integration projects (inbound)
- Stakeholder management (internal / external), understand, address, and manage the needs and expectations

- End-user training of API usage (group internal as well as external towards customers)
Translate customer use cases into
 - technical implementation concepts (flowcharts, written descriptions, JSON examples, customer Q&A meetings)
 - new interface requirements / improvements (services, methods) to ensure secure and performant integrations
- Align new API demands with Product Management and Development, and monitor their implementation
- Ensure an up-to-date and understandable API documentation (Swagger, Git, OpenApi, Flowcharts)
- Release Management of API services in alignment with development
- Management of 3rd party outbound integrations (Payment Service Provider, Parking Systems, other) including their version management, internal and external alignments to have stable interfaces

Your profile

- Bachelor/Master's degree in Computer Science or Digital Business of advantage or similar qualification
- 1-2 years of experience with interface standards
- Working knowledge of Java and rest services to troubleshoot interface issues
- Familiar with API implementations (Open API), development tools like Git, documentation tools like Swagger and office applications like MS Office 365
- Experience in customer care/consulting
- Solution orient and logical thinking
- Self-organized and motivated working approach with the love to details
- Interest in new technologies
- English – B2; German – B2; French – B1 of advantage

Your benefits

- Flexible working hours
- Meal vouchers (4 EUR per day)
- Home office (2 days per week)
- Flat hierarchies with a high degree of creative freedom
- Promotion of your career through further training opportunities
- Parking spaces, also with e-charging station
- E-pool car for private use subject to availability
- Corporate benefits
- Free fruit and coffee
- Team room with table football
- Employee events

For this position, the collective agreement minimum salary of the IT KV classification ST1 standard level (€ 3.843,- gross p.m. - 38,5

hours per week) is provided. A higher salary is possible depending on professional experience and level of training.

About DESIGNA Digital Solutions

We have been developing applications with a focus on e-commerce for more than 20 years. Our solutions for parking garages and parking areas process millions of transactions worldwide and control complex processes - from airports in Miami to shopping centers in Australia. DESIGNA Digital Solutions opens up innovative opportunities through successful and modern software development, where mobile and cloud applications play a key role.

Here in Klagenfurt, we want to celebrate our successes together with you and continue to improve our products used worldwide on a daily basis.

Together with DESIGNA Verkehrsleittechnik GmbH in Kiel, Germany, we are one of the innovators and leading international providers of parking management systems. As an international technology leader, we are actively shaping the transformation based on digital solutions in industries such as airports, hospitals, shopping centers and cities.

Contact

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